

Station Number ST0002060

Cromwell Automotive
263 Main Street
Cromwell, CT 06416-

Dear Mr. Rodney Bitgood

CONGRATULATIONS!!

Within the provisions of your Emissions Testing Program Participation Agreement, Quality Control Audits are periodically conducted on all emissions Test Centers by DMV representatives. The agents who perform these audits observe and evaluate the performance and practices of your Test Center staff for adherence to program policy and procedures. These quality audits include all aspects of the emissions testing experience including processing of the motorist, performing the emissions test, and presenting the test results and documentation.

The results from the most recent DMV quality audit(s) indicate that your Test Center was compliant in all aspects of the evaluation. Congratulations to you and your staff on your impressive performance. These random audits are an integral part of the enforcement activity of Applus+ Technologies and the Department of Motor Vehicles, and are ongoing throughout the statewide testing network.

We recognize and acknowledge your outstanding performance in the course of these audit(s), and ask that you please continue to make every effort at your Test Center to consistently provide this same level of customer service to the motorists of Connecticut. Questions concerning this notice should be referred to our toll-free Hotline (888) 828-8394.

Date of successful audit(s)

11/4/2008

10/31/2008

Cordially,



Mario Daponte
Program Manager
Applus+ Technologies



Quality
Management
System
Certified Company